

## ***CCMC Payment Options***

There are many ways to pay your association dues. In addition to paying by mail, below are details regarding four electronic ways to pay, which include; **recurring payment, electronic checks, debit, and credit card** options. **Whichever method you choose, please include your account number to ensure prompt and proper application of your payment.** If you have any questions about your account or our payment options feel free to contact a member of your onsite team or reach out to our new CCMC's Customer Service Support Team at 1-833-301-4538. You can also review your account activity online by visiting our payment portal at: <https://vmsweb.ccmcnet.com/resident.aspx>.

### **Pay by Mail & Multiple Accounts**

When paying by mail or through your online bill payment service, it is imperative that separate checks and envelopes be used for each account. Each check should also list the account number to ensure accurate application of funds.

Please make sure you mail your coupon/statement stub with your payment. Any payments that cannot be processed automatically by the payment processing service center will be processed by converting your paper check into an electronic check transaction. The remittance address for your mailed payments is:

**P.O. Box 93327, Las Vegas, NV 89193-3327**

### **Recurring Payments**

**To** establish eligibility of recurring payment processing through Alliance Association Bank, please visit our webpage at [www.ccmcnet.com/payment-options](http://www.ccmcnet.com/payment-options). Select the state your community is in. Under New Users, elect to Setup Account and follow the prompts as directed. **Please note there is no charge for election of recurring eCheck payments.** Please read the information asterisked (\*) below before signing up for any recurring payments with the bank directly.

### **One-time Electronic Checks**

**Visit our webpage at [www.ccmcnet.com/payment-options](http://www.ccmcnet.com/payment-options),** select the state your community resides. Under One Time Payment, select the eCheck or Debit/Credit Card icon and follow the prompts as directed. The bank charges a \$2.95 fee *per transaction* for use of one-time eCheck payment. ***Phone payments are not available.***

### **Debit and Credit Card Payments**

**Visit our webpage at [www.ccmcnet.com/payment-options](http://www.ccmcnet.com/payment-options)** and select the state your community resides. Under One Time Payment, select the Debit/Credit Card icon and follow the prompts as directed. The bank charges a \$5.00 flat processing fee *per debit card transaction* and a 3.5% *per credit card transaction*. American Express, Discover, Master Card and Visa are accepted. ***Phone payments are not available.***

### **Individual Bank Bill Payment Services**

**If you are using a bill payment service through your bank or a third-party,** please review your account number and remittance address. Many bill payment services remit electronically and the correct account number is essential for proper posting. If your assessment has changed, you must also update your account information with your financial institution.

***\*If you establish recurring payments with Alliance Association Bank and your assessment changes, it will be necessary to update your payment with any noted changes to your assessment value. CCMC and Alliance Association Bank are not related companies. To comply with privacy laws, we do not share personal information.***